

## Our new logistics hub in Switzerland!



### More flexibility, less effort

Take advantage of our new logistics hub and make shipping your assemblies for repair even easier and more flexible. As a Swiss customer, you now have a choice of three convenient options: ship your assembly according to your preferences – either within Switzerland, directly to EICHLER in Germany, or have it conveniently picked up at your location.

Thanks to our logistics hub, you not only benefit from reduced shipping costs, but also from a completely worry-free service. We take care of all customs formalities and guarantee fast, efficient repair processing at no extra cost to you!

Rely on our extensive experience as a market leader in the repair of automation technology. Every year, we carry out over 30,000 repairs on components from drive technology, HMI, assemblies and robotics – quickly, reliably and to the highest quality standards.

### 1. Own shipping



Fill out this accompanying note and place it in the parcel



You pack up the faulty device



Independent shipping directly to EICHLER in Germany



Repair at the EICHLER Electronics Service Centre



Return shipment to you via UPS

### 2. Pickup



Please complete this accompanying note and send it to [info@eichler-service.com](mailto:info@eichler-service.com)



You pack up the faulty device



Complete customs clearance by EICHLER



Commissioning of device pickup from your premises by EICHLER



Repair at the EICHLER Electronics Service Centre



Return shipment to you via UPS

### 3. Domestic shipping



Fill out this accompanying note and place it in the parcel



You pack up the faulty device



No customs clearance required!



Domestic shipping to REASCO

Badstrasse 5  
Halle 11  
8212 Neuhausen  
am Rheinfall  
Switzerland



Repair at the EICHLER Electronics Service Centre



Return shipment to you via UPS

NEW



## Accompanying note

### Receiver



**Eichler GmbH**  
Unteres Feld 1-3  
D-86932 Pürgen  
Tel.: +41 (52) 5114002



**EICHLER logistics partner REASCO**  
Badstrasse 5  
Halle 11  
CH-8212 Neuhausen am Rheinfall

### Sender

Company	Your EICHLER customer number
Address	Your reference number
Postcode, town	Tax identification number

### Contact person

Technical	Commercial
First and last name	First and last name
Tel. (opt. mobile)	Tel. (opt. mobile)
Email	Email

### Assembly

<input type="checkbox"/> Additional device <input type="checkbox"/> Provided with item 1	<b>1</b>	Manufacturer item no.	Device designation	Weight incl. packaging
Place of use: <input type="checkbox"/> Machine: _____ <input type="checkbox"/> Storage				
<input type="checkbox"/> Additional device <input type="checkbox"/> Provided with item 2	<b>2</b>	Manufacturer item no.	Device designation	Weight incl. packaging
Place of use: <input type="checkbox"/> Machine: _____ <input type="checkbox"/> Storage				
<input type="checkbox"/> Additional device <input type="checkbox"/> Provided with item 2	<b>3</b>	Manufacturer item no.	Device designation	Weight incl. packaging
Place of use: <input type="checkbox"/> Machine: _____ <input type="checkbox"/> Storage				
<div style="border: 1px solid #ccc; padding: 5px; min-height: 40px;">Error description for the respective assembly</div>				

### Purpose of delivery

- Repair according to cost estimate
- Refresh/preventive maintenance



Machine breakdown service (\*\*chargeable)

\*\* Your device will be prioritised and handled with the highest urgency. In advance, we will clarify with you the conditions for carrying out the breakdown service as well as the costs involved.